



Facilitation

Advanced Skills in Addressing Conflict, Contentious Issues & Demanding Participants

One Day Workshop – Thursday 8 November 2018 in Wellington, 9am - 4.30pm

Cost \$495 (plus GST)

For more information, to signal your interest, or register: Email coach@mindmeldcoaching.com

What if you could learn the fundamentals of facilitation in just one day? When done well, facilitation looks calm, controlled and seamless on the outside. However, you are balancing many factors and applying just the right tool to ensure a group does its best work. There is always the potential for conflict, contentious issues and demanding participants to derail your planned process. When you are fronting a room of your peers and stakeholders, these are essential skills that put you in control, build confidence and delivers the result you are seeking.

In this workshop you will learn essential workshop design skills and strategy to ensure you have the appropriate facilitation tools for any occasion no matter what issues arise.

Facilitation is a sophisticated set of tools involving a winning combination of Confidence + Control + Results + Reflection.

Learning Outcomes:

1. Learn the best approach for the occasion - stakeholder workshops, sector engagement, and meetings with senior people from your own organisation
2. Create the right environment - bringing together diverse opinions, encouraging robust discussion and driving positive and creative change
3. Identify the correct facilitation tool for the result you seek
4. Skills in dealing with the unexpected - conflict, difficult participants and contentious issues
5. Build the facilitation capability within your organisation to deliver your organisation's work programme

This workshop is for new or seasoned facilitators needing new skills for working with groups to achieve a result.

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ENROLMENT FORM

Name:

Organisation:

Postal Address:

Daytime Phone Number:

Email Address:

Dietary Requirements:

Thank you!

Cancellation Policy - Please Note

- Cancelling within 14 days of the workshop: 50% refund
- Cancelling within 7 days of the workshop: No refund
- Substitutions are happily accepted, and please inform MindMeld Coaching of the change.